

Report of Head of Licensing and Registration

Report to Licensing Committee

Date: 10 February 2015

Subject: Information Report – Taxi and Private Hire Licensing Equality Monitoring

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Summary of main issues

- 1 This report provides statistical information on the equality monitoring returns to the Taxi and Private Hire Licensing Section.
- 2 The report contains a breakdown of the information returned over the last twelve months since equality monitoring was introduced in January 2014.

Recommendations

- 3 That Members note the information in this report.
- 4 That in light of the resource implications involved with analysing this level of detailed information and the fact that Members have now received a full 12 months' worth of data, it is recommended that Members do not continue to receive this level of detail.

1 Purpose of this report

- 1.1 To inform Members of the breakdown of equality monitoring information returned from licence holders.

2 Background information

- 2.1 At its meeting in October 2013, Members of the Licensing Committee directed Officers to begin capturing equality monitoring information to better understand the profile of service users.
- 2.2 An initial report presented in February 2014 only contained one months' worth of data. This report contains all responses received to date.

3 Main issues

3.1 Number of Licences

- 3.1.1 Leeds currently has the following numbers of licences in place: -

- 986 Hackney Carriage Drivers
- 534 Hackney Carriage Vehicles
- 4878 Private Hire Drivers
- 3802 Private Hire Vehicles
- 88 Private Hire Operators

3.2 Response Rates

- 3.2.1 Since the implementation of the equality monitoring process, 5915 forms have been sent out alongside renewal reminder letters.
- 3.2.2 A total of 5093 of renewals have been processed, with 3454 equality monitoring returns received. This equates to a 67% response rate.

3.3 Number of Returns that provided ethnic origin

- 3.3.1 A 55% (3191) response rate was provided for ethnic origin. This is broken down in the following table;

Ethnicity	Volume	Percent
Asian or Asian British – Pakistani	1676	53%
White – English	558	17%
Asian or Asian British – Kashmiri	496	16%
Black or Black British – African	82	3%
Asian or Asian British – Bangladeshi	71	2%
Asian or Asian British – Afghan	62	2%
Asian or Asian British – Indian	62	2%
White - British	43	1.5%

Asian or Asian British – Other	20	0.5%
Mixed/ multiple ethnic group – White & Asian	19	0.5%
Asian or Asian British – Iranian	13	0.5%
Asian or Asian British – Kurdish	10	0.5%
Mixed/ multiple ethnic group – White and black	7	0.2%
Black or Black British – Caribbean	7	0.2%
Other ethnic groups – Arab	6	0.2%
Other ethnic groups – Kurdish	5	0.1%
White – Scottish	5	0.1%
Asian or Asian British – Iraqi	5	0.1%
Other ethnic groups – Iranian	4	0.1%
White – Other	4	0.1%
White – Polish	4	0.1%
Other ethnic groups – Persian	3	0.1%
White – Irish	3	0.1%
White – Turkish	3	0.1%
Mixed/ multiple ethnic group – Other	2	0.05%
White – Albanian	2	0.05%
Asian or Asian British – Burma	1	0.03%
Asian or Asian British – Filipino	1	0.03%
Asian or Asian British – Malaysian	1	0.03%
Mixed/ multiple ethnic group – White & Indian	1	0.03%
Mixed/ multiple ethnic group – White & Black	1	0.03%
Other ethnic groups – Arab Africa	1	0.03%
Other ethnic groups – Assyrian/ Syriac	1	0.03%
Other ethnic groups – Middle East	1	0.03%
White – Brazilian Portuguese	1	0.03%
White – Eastern European	1	0.03%
White – Kosovar	1	0.03%
White – Northern Irish	1	0.03%
White – Zambia	1	0.03%

3.4 Number of returns that provided religion

3.4.1 A 44% (2580) response rate was provided for religion. This is broken down in the following table;

Religion	Volume	Percent
Muslim	1923	75%
Christian	337	13%
No religion	91	3.5%
No belief	56	2%

Sikh	35	1.5%
Jewish	21	1%
Hindu	6	0.2%
Roman Catholic	5	0.2%
Buddhist	3	0.1%
Agnostic	2	0.1%
Other	2	0.1%
Zoroastrianism	1	0.05%
Jedi	1	0.05%
Islam	1	0.05%
Athiest	1	0.05%
C of E	1	0.05%

3.5 Number of returns that provided gender

3.5.1 A 55% (2976) response rate was provided for gender. This is broken down in the following table;

Gender	Volume	Percent
Male	2938	99%
Female	38	1%

3.6 Number of returns that provided date of birth

3.6.1 A 35% (2018) response rate was provided for date of birth. This is broken down in the following table;

Age range	Volume	Percent
35 – 44	798	40%
45 – 54	486	24%
25 – 34	389	19%
55 – 64	257	13%
65+	73	4%
18 – 24	12	1%

3.7 A further breakdown of the equality characteristics of those licence holders whose vehicles have been the subject of a roadside inspection can be found at Appendix 1.

3.8 A breakdown of suspensions and revocations by equality characteristic is provided at Appendix 2. Very limited information is available in these categories; either the equality monitoring forms have not been completed and returned or the renewal of the licence is not yet due and the form has therefore not been issued.

4 Corporate Considerations

4.1 Consultation and Engagement

4.1.1 The information contained in this report has not been the subject of consultation with the trade as it is an information report only.

4.2 Equality and Diversity / Cohesion and Integration

4.2.1 This is an information report relating to the Taxi and Private Hire Licensing process for equality monitoring. We are using the council approach and guidance to equality monitoring and data protection requirements to inform our proposals. As such, an equality screening/ impact assessment is not required.

4.2.2 Information collected is being used to profile the licensed trade, identify trends and take appropriate positive action. It is anticipated that this will support the service to meet the general public sector duty within the Equality Act 2010.

4.3 Council policies and City Priorities

4.3.1 The Taxi & Private Hire Licensing policies contribute to the following aims:

Best Council Plan 2013 -17

Towards being an Enterprising Council

Our Ambition and Approach

Our Ambition is for Leeds to be the best city and Leeds City Council to be the best council in the UK – fair, open and welcoming with an economy that is both prosperous and sustainable so all our communities are successful.

Our Approach is to adopt a new leadership style of civic enterprise, where the council becomes more enterprising, business and partners become more civic, and citizens become more actively engaged in the work of the city.

Our Best Council Outcomes

Make it easier for people to do business with us

Our Best Council Objectives

Promoting sustainable and inclusive economic growth – Improving the economic wellbeing of local people and businesses. With a focus on:

- Helping people into jobs,
- Boosting the local economy
- Generating income for the council

Ensuring high quality public services – improving quality, efficiency and involving people in shaping their city. With a focus on;

- Getting services right first time
- Improving customer satisfaction

4.3.2 The Taxi & Private Hire Licensing policies contribute to priorities:

- Reduce crime levels and their impact across Leeds
- Effectively tackle and reduce anti-social behaviour in communities

4.3.3 Safeguarding children and vulnerable adults:

4.3.4 Leeds City Council has both a moral and legal obligation to ensure the duty of care for both children and vulnerable adults across all of its services. This cannot be achieved by any single service or agency. Safeguarding is ultimately the responsibility of all of us and depends on the everyday vigilance of staff who play a part in the lives of children or vulnerable adults.

4.4 Resources and value for money

4.4.1 The collating and data inputting of the returned Equality Monitoring forms is time consuming, taking approximately 2 hours per week of officer time.

4.5 Legal Implications, Access to Information and Call In

4.5.1 All equality monitoring information is classed as personal data under the Data Protection Act 1998. The law states that we must keep the information accurate and up to date, must only keep it for as long as it is needed for a specific purpose and we must keep it secure.

4.6 Risk Management

4.6.1 There are no issues.

5 Conclusions

5.1 The equality monitoring process is now being carried out in accordance with the Council's standard categories and equality monitoring guidelines.

6. Recommendations

6.1 That Members note the information in this report.

6.2 That in light of the resource implications involved with analysing this level of detailed information and the fact that Members have now received a full 12 months' worth of data, it is recommended that Members do not continue to receive this level of detail.

7 Background documents

Equality Monitoring Guidance
Licensing Committee Report 11 February 2014

Appendix 1

Roadside Inspections

Number of roadside inspections: 1281

Number of roadside inspections involving individuals about who we know ethnic origin: 680 (53.08%)

Breakdown of ethnic origin:

Asian or Asian British - Afghan	18	2.65% of total answered
Asian or Asian British - Bangladeshi	9	1.32% of total answered
Asian or Asian British - Indian	11	1.62% of total answered
Asian or Asian British - IRANIAN	4	0.59% of total answered
Asian or Asian British - Iraqi	2	0.29% of total answered
Asian or Asian British - Kashmiri	132	19.41% of total answered
Asian or Asian British - Kurdish	4	0.59% of total answered
Asian or Asian British - Malaysian	1	0.15% of total answered
Asian or Asian British - Other	8	1.18% of total answered
Asian or Asian British - Pakistani	356	52.35% of total answered
Black or Black British - African	22	3.24% of total answered
Mixed/ multiple ethnic group - White and Asian	7	1.03% of total answered
Mixed/ multiple ethnic group - White and Black	2	0.29% of total answered
Other ethnic groups - Middle East	1	0.15% of total answered
White - British	1	0.15% of total answered
White - English	98	14.41% of total answered
White - Irish	1	0.15% of total answered
White - Other	2	0.29% of total answered

Number of roadside inspections involving individuals about who we know their religion: 511 (39.89%)

Breakdown of religion:

Hindu	3	0.59% of total answered
Muslim	385	75.34% of total answered
Christian	53	10.37% of total answered
Jewish	3	0.59% of total answered
Sikh	5	0.98% of total answered
No religion	33	6.46% of total answered
Roman Catholic	1	0.20% of total answered
JEDI	3	0.59% of total answered
No belief	6	1.17% of total answered
Agnostic	1	0.20% of total answered
Other	3	0.59% of total answered

Number of roadside inspections involving individuals about who we know their gender: 604 (47.15%)

Breakdown of Gender:

Male	604	100.00% of total answered
Female	0	0.00% of total answered

Number of roadside inspections involving individuals about who we know their D.O.B.: 422 (32.94%)

Breakdown of age range:

18-24	2	0.47% of total answered
25-34	59	13.98% of total answered
35-44	187	44.31% of total answered
45-54	94	22.27% of total answered
55-64	65	15.40% of total answered
65+	14	3.32% of total answered

Passes Following a Road Side Inspection

Number of vehicles found to be satisfactory: 830

Number of passes involving individuals about who we know ethnic origin: 445 (53.61%)

Breakdown of ethnic origin:

Asian or Asian British - Afghan	12	2.70% of total answered
Asian or Asian British - Bangladeshi	7	1.57% of total answered
Asian or Asian British - Indian	8	1.80% of total answered
Asian or Asian British - IRANIAN	2	0.45% of total answered
Asian or Asian British - Iraqi	1	0.22% of total answered
Asian or Asian British - Kashmiri	77	17.30% of total answered
Asian or Asian British - Kurdish	4	0.90% of total answered
Asian or Asian British - Malaysian	1	0.22% of total answered
Asian or Asian British - Other	6	1.35% of total answered
Asian or Asian British - Pakistani	236	53.03% of total answered
Black or Black British - African	11	2.47% of total answered
Mixed/ multiple ethnic group - White and Asian	5	1.12% of total answered
Mixed/ multiple ethnic group - White and Black	2	0.45% of total answered
White - British	1	0.22% of total answered
White - English	71	15.96% of total answered
White - Irish	1	0.22% of total answered

Number of passes involving individuals about who we know their religion: 334 (40.24%)

Breakdown of religion:

Hindu	2	0.60% of total answered
Muslim	247	73.95% of total answered
Christian	40	11.98% of total answered
Jewish	2	0.60% of total answered
Sikh	4	1.20% of total answered
No religion	21	6.29% of total answered
Roman Catholic	1	0.30% of total answered
No belief	3	0.90% of total answered
Other	3	0.90% of total answered

Number of passes involving individuals about who we know their gender: 396 (47.71%)

Breakdown of Gender:

Male	396	100.00% of total answered
Female	0	0.00% of total answered

Number of passes involving individuals about who we know their D.O.B.: 283 (34.10%)

Breakdown of age range

18-24	2	0.71% of total answered
25-34	29	10.25% of total answered
35-44	135	47.70% of total answered
45-54	64	22.61% of total answered
55-64	43	15.19% of total answered
65+	9	3.18% of total answered

Passes but advice given Following a Road Side Inspection

Number of vehicles found to be satisfactory but with advice given: 196

Number of passes with advice involving individuals about who we know ethnic origin: 103 (52.55%)

Breakdown of ethnic origin:

Asian or Asian British - Afghan	1	0.97% of total answered
Asian or Asian British - Bangladeshi	2	1.94% of total answered
Asian or Asian British - Indian	1	0.97% of total answered
Asian or Asian British - IRANIAN	2	1.94% of total answered
Asian or Asian British - Kashmiri	30	29.13% of total answered
Asian or Asian British - Other	1	0.97% of total answered
Asian or Asian British - Pakistani	50	48.54% of total answered
Black or Black British - African	5	4.85% of total answered
Other ethnic groups - Middle East	1	0.97% of total answered
White - English	9	8.74% of total answered

Number of passes with advice involving individuals about who we know their religion: 70 (35.71%)

Breakdown of religion:

Hindu	1	1.43% of total answered
Muslim	58	82.86% of total answered
Christian	6	8.57% of total answered
No religion	4	5.71% of total answered
Agnostic	1	1.43% of total answered

Number of passes with advice involving individuals about who we know their gender: 89 (45.41%)

Breakdown of Gender:

Male	89	100.00% of total answered
Female	0	0.00% of total answered

Number of passes with advice involving individuals about who we know their D.O.B.: 58 (29.59%)

Breakdown of age range:

18-24	0	0.00% of total answered
25-34	9	15.52% of total answered
35-44	23	39.66% of total answered
45-54	14	24.14% of total answered
55-64	8	13.79% of total answered
65+	4	6.90% of total answered

Required rectifications identified following a Road Side Inspection

Number of vehicles found to require rectifications: 59

Number of vehicles that require rectifications involving individuals about who we know ethnic origin: 31 (52.54%)

Breakdown of ethnic origin:

Asian or Asian British - Afghan	2	6.45% of total answered
Asian or Asian British - Kashmiri	3	9.68% of total answered
Asian or Asian British - Pakistani	20	64.52% of total answered
Black or Black British - African	1	3.23% of total answered
White - English	5	16.13% of total answered

Number of vehicles that require rectifications involving individuals about who we know their religion: 24 (40.68%)

Breakdown of religion:

Muslim	19	79.17% of total answered
Christian	1	4.17% of total answered
No religion	1	4.17% of total answered
JEDI	1	4.17% of total answered
No belief	1	4.17% of total answered

Number of vehicles that require rectifications involving individuals about who we know their gender: 27 (45.76%)

Breakdown of Gender:

Male	27	100.00% of total answered
Female	0	0.00% of total answered

Number of vehicles that require rectifications involving individuals about who we know their D.O.B.: 21 (35.59%)

Breakdown of age range:

18-24	0	0.00% of total answered
25-34	7	33.33% of total answered
35-44	7	33.33% of total answered
45-54	4	19.05% of total answered
55-64	3	14.29% of total answered
65+	0	0.00% of total answered

Suspension notices served following a road side inspection

Number of vehicles served suspension notices: 196

Number of vehicles suspended involving individuals about who we know ethnic origin: 101 (51.53%)

Breakdown of ethnic origin:

Asian or Asian British - Afghan	3	2.97% of total answered
Asian or Asian British - Indian	2	1.98% of total answered
Asian or Asian British - Iraqi	1	0.99% of total answered
Asian or Asian British - Kashmiri	22	21.78% of total answered
Asian or Asian British - Other	1	0.99% of total answered
Asian or Asian British - Pakistani	50	49.50% of total answered
Black or Black British - African	5	4.95% of total answered
Mixed/ multiple ethnic group - White and Asian	2	1.98% of total answered
White - English	13	12.87% of total answered
White - Other	2	1.98% of total answered

Number of vehicles suspended involving individuals about who we know their religion: 83 (42.35%)

Breakdown of religion:

Muslim	61	73.49% of total answered
Christian	6	7.23% of total answered
Jewish	1	1.20% of total answered
Sikh	1	1.20% of total answered
No religion	7	8.43% of total answered
JEDI	2	2.41% of total answered
No belief	2	2.41% of total answered

Number of vehicles suspended involving individuals about who we know their gender: 92 (46.94%)

Breakdown of Gender:

Male	92	100.00% of total answered
Female	0	0.00% of total answered

Number of vehicles suspended involving individuals about who we know their D.O.B.: 60 (30.61%)

Breakdown of age range:

18-24	0	0.00% of total answered
25-34	14	23.33% of total answered
35-44	22	36.67% of total answered
45-54	12	20.00% of total answered
55-64	11	18.33% of total answered
65+	1	1.67% of total answered

Appendix 2

Suspensions and Revocations by Ethnic Origin:

Description	Licence Revoked	Licence Suspended
Not provided	14	49
Afghan	0	2
African	0	1
Bangladeshi	0	1
English	0	4
Kashmiri	0	9
Pakistani	5	27
White and Asian	0	2

Suspensions and Revocations by Age:

Action	Age not provided	18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65+
Licence Revoked	17	0	1	0	1	0	0
Licence Suspended	63	0	3	17	10	1	0

Suspensions and Revocations by Gender:

Gender	Licence Revoked	Licence Suspended
Not provided	15	50
Male	4	45